



University of California  
San Francisco

*advancing health worldwide*

# Pharmacist in the ACO and IPA Environment

**Right Care Initiative Annual Leadership Summit**  
**October 28, 2013**  
**Stanford, CA**

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# Medical Group Models

- **RN Case Manager** : High touch telephonic case management for m/m of chronic disease and exacerbation of chronic disease and serving as team leader who care coordinates.
- **Licensed Clinic Social Worker**: Home visits addressing social, financial , mental health and using POLST form to address advance directives.
- **Home-visit Providers** : managing high risk patients during transitions of care , acute exacerbation of diseases ,ongoing identification and m/m of multiple chronic diseases and providing much needed access for the frail.
- **Pharmacist**: Comprehensive medication review during post discharge phone calls, home visits and in the clinic settings for medication therapy management.
- **Home Health Team** : Identification and risk stratification of high risk patients upon discharge : Multiple resources deployed RN,SW, PT/OT, Speech, Wound care, Dieticians managing high risk patients during transitions of care.
- **SNF Team**

# Care Coordination Conference PCPs



PCP



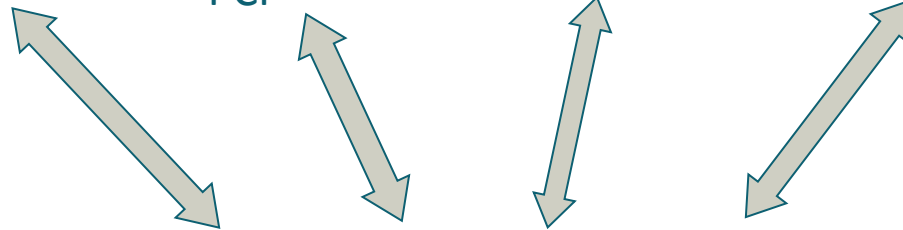
PCP



PCP



PCP



Care Management Team



Once every 2 weeks Case conference

Discuss 12-20 High risk patients/session  
Case Managers  
Licensed Social Worker  
Pharm-D, Geriatric House Call Program  
Home Health Nurse



RISK POOL @ their doorstep

# Care Team Pharmacist:

- **Provides comprehensive medication review**
  - Medication reconciliation
  - Determine barriers to adherence
  - Similar duties of consultant pharmacists in long term care
- **Discontinue unnecessary medications; add necessary but omitted medications**
- **Avoid potentially inappropriate medications**
- **For patients that are homebound or cannot determine medication use, perform home visits**
- **Document findings, recommendations in patient EHR.**
- **Work under a collaborative practice agreement**

# Pharmacy Team in ACO model with an IPA

