Pharmacist in the ACO and IPA Environment

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Medical Group Models

- **RN Case Manager**: High touch telephonic case management for m/m of chronic disease and exacerbation of chronic disease and serving as team leader who care coordinates.

- **Licensed Clinic Social Worker**: Home visits addressing social, financial, mental health and using POLST form to address advance directives.

- **Home-visit Providers**: Managing high risk patients during transitions of care, acute exacerbation of diseases, ongoing identification and m/m of multiple chronic diseases and providing much needed access for the frail.

- **Pharmacist**: Comprehensive medication review during post discharge phone calls, home visits and in the clinic settings for medication therapy management.

- **Home Health Team**: Identification and risk stratification of high risk patients upon discharge: Multiple resources deployed RN, SW, PT/OT, Speech, Wound care, Dieticians managing high risk patients during transitions of care.

- **SNF Team**
Care Coordination Conference PCPs

Discuss 12-20 High risk patients/session
Case Managers
Licensed Social Worker
Pharm-D, Geriatric House Call Program
Home Health Nurse

Once every 2 weeks Case conference

RISK POOL @ their doorstep
Care Team Pharmacist:

- Provides comprehensive medication review
  - Medication reconciliation
  - Determine barriers to adherence
  - Similar duties of consultant pharmacists in long term care
- Discontinue unnecessary medications; add necessary but omitted medications
- Avoid potentially inappropriate medications
- For patients that are homebound or cannot determine medication use, perform home visits
- Document findings, recommendations in patient EHR.
- Work under a collaborative practice agreement
Pharmacy Team in ACO model with an IPA

IPA Pharmacy Support Team identifies ACO patients that meet clinical criteria.

Group Pharmacist provides face-to-face medication management consults to ACO patients.

Group Physicians collaborate with group pharmacist & follow-up with ACO patients prn.